



Department of Rehabilitation Services

Success Stories

Lowe's Distribution Center, Plainfield, CT



(From left to right) Alvin Ferrouillet, Krystal LaBombard, Anuke Shifman, Richard Philbrick, Sharon Frazier.

connect-ability

You go to Lowe's to find the product you want to improve the place you call home – and it's there. What does that take? It takes teamwork.



The Lowe's family is 1,835 stores strong, located in communities all over the U.S., Mexico and Canada. As a supplier of Lowe's stores from Connecticut to Maine, Lowe's Distribution Center, Plainfield, CT, occupies 1.4 million square feet. But as impressive as its size is the company's commitment to hire people who live and work with disabilities.

Collaborating with the Department of Rehabilitation Services (DORS) and its Bureau of Rehabilitation Services (BRS), Lowe's has a true partner to help staff the distribution center. From providing an ongoing pool of prescreened, prequalified job candidates to industry-specific training and support, BRS delivers. According to Sharon Frazier, Outreach Coach, "BRS is an extension of us. Together, we're a team."

BRS makes it easy. No matter what Lowe's needs, there's just one point of contact. That's Megan Provost, Employment Consultant for BRS, who

works with Sharon at the Plainfield campus.

"BRS is an extension of us. Together, we're a team."

Sharon Frazier, Outreach Coach

BRS strives to understand the industry and the company's unique vision and values so that it can bring Lowe's the appropriate talent. It's vital that everyone at Lowe's fits the job and thrives in the culture to succeed.

The Industry Specific Training and Placement Program (ISTPP), funded by BRS, provides Lowe's with training as comprehensive as it is customized. In fact, Lowe's created an onsite mini warehouse so that every employee – not just ISTPP individuals – can enhance their skills. Should a trainee need help, onsite trainers from one of BRS's partner agencies is there from the beginning – and even after training is completed. That's the beauty of onsite job support.

"There are no barriers to success," said Sharon. If you show promise but you're not quite where you should be, Lowe's doesn't give up on you. Instead, they support you.

Lowe's Distribution Center, Plainfield, has been named one of the top five distribution centers in the Lowe's network for speed and effectiveness. It's also the top building in inventory effectiveness. That's what happens when you work together. Every hour, every shift, every day.

How we help:

- Candidate Prescreening
- Industry Specific Training Program and Placement
- Onsite Job Coaching
- Job Placement
- Work Opportunity Tax Credit



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